

Shipping & Returns

Delivery by UPS is complimentary for all orders and returns. Please allow 5 working days to receive your item after the *Made To Order* period of 6 to 8 weeks.

When your order has shipped, you will receive an email notification from us which will include a tracking number you can use to check its status. Please allow 48 hours for the tracking information to become available.

Return Policy

Purchases made on www.ihimana.com after January 2022 will carry a standard 30-day return policy unless stated otherwise.

Arrange a collection or drop off your package, if the item is unused and in its original condition at the nearest UPS location. Refunds will be issued to the original form of tender and processed within 10 working days of return.